

# 2018 GOLDEN BRIDGES HONOREES



**GOLDEN BRIDGES  
TÍR CHONAILL  
AWARD**

## *Cathal McGloin*

CEO, ServisBOT

Cathal is a seasoned technology entrepreneur who has founded and developed a number of successful software businesses, based on his strong Irish and US links. Originally from Ballyshannon, Co. Donegal, Cathal holds a degree in Electrical Engineering from University College Dublin (UCD '86) and a MBA from Smurfit Business School (UCD '92).

In building his first business venture, Performix Technologies, he moved his family to Boston in 2000, tapping into the large and growing contact center market, offering an innovative Performance Management solution. Eighteen years later, Cathal is well settled in the Boston area, and has gone on to develop further technology ventures that leverage his Irish-USA network and experience.

In Jan 2017, Cathal co-founded ServisBOT Limited, a technology startup helping businesses take advantage of Conversational Artificial Intelligence (AI) to transform customer engagement, which he currently leads as CEO. ServisBOT's engineering and development is based in Waterford while executive, sales, and marketing teams are based in the US. This mirrors his experience with his previous startup, FeedHenry Ltd. where he managed teams between Ireland and the USA.

Cathal spun FeedHenry out of Waterford Institute of Technology in 2010 and successfully repositioned the company in the global market for enterprise mobile application platform. In October 2014, FeedHenry was acquired by US open source technology company, Red Hat Inc., for \$86 million with Cathal taking the role of Vice President and General Manager of Mobile Platforms until he departed in Jan 2017 to establish ServisBOT.

Cathal has served on the boards of technology startups. He is on the board of New England Disabled Sports where he is responsible for fundraising. He is Chairman of Irish startup, AutoEntry, who specializes in automated bookkeeping.



**THE IRISH LABOR  
LEADER AWARD**

## *Kevin Monahan*

**Place of Birth:** Boston, MA

**Current Company & position:** IBEW Local 103, Business Agent/Organizer/Treasurer

**Biography:** Kevin Monahan is a fourth-generation member of IBEW Local 103 in Boston. He and his family have a long history of participating in the politics of the Union. He grew up in a suburb of Boston and graduation from North Quincy High School in 1982. He attended a local community college in Brockton, MA, and transferred to Worcester State College in Central Massachusetts. Kevin owned and operated a small manufacturing business for several years before entering the apprenticeship program in 1999. He has been married for nearly 30 years to Karen Bridges Monahan who, at the same time, transitioned from an accountant to an educator. Kevin ran for Executive Board in his local union shortly after becoming a journeyman wireman and was successful. He worked on several building committees, improving the building infrastructure of the multi-building campus of IBEW Local 103, including their health care, retirement, JATC Education Center and main hall and business offices.

Kevin ran for Treasurer of IBEW Local 103 in 2013 and has continued to work to entrust the members funds in a prudent manner. In 2017, Business Manager Lou Antonellis offered the position of Business Agent/Organizer to Kevin who replaced the recently-retired Organizer. The economy in the New England area as a whole has been running at a promising rate, and Kevin, along with the Business Manager's team has brought into its ranks close to 1,000 new members since the spring of 2017, as well as 15 new contractors. This has been done with hard work and long hours behind the scenes from the Business Manager's Office and Staff. Kevin enjoys running, sailing and the planning the wedding of his oldest daughter, Kate, in the spring of 2019. He and his wife hope to retire to the Charleston area and travel to Ireland and Italy for extended trips.



**SPIRIT OF  
IRELAND AWARD**

## *Tim Murray*

Timothy P. Murray became President and CEO of the Worcester Regional Chamber of Commerce in June of 2013. He leads a team of professionals serving the region's business community by focusing on economic development, public policy, member services, and other activities that contribute to a vibrant business climate. The Chamber's mission of recruit, retain, and incubate aims to bring new businesses to the region, retain existing businesses, and nurture those in emerging sectors.

Prior to the Chamber, Tim was elected Lieutenant Governor of the Commonwealth of Massachusetts in 2006, following a historic grassroots campaign alongside Governor Deval Patrick. As Lieutenant Governor, he worked to promote job growth, delivered landmark reforms in ethics, education, pensions, and the transportation system. Tim led the Patrick Murray administration's negotiation with CSX regarding the historic acquisition of tracks across the Commonwealth and facilitated Massport's acquisition of Worcester Regional Airport. Tim also chaired the Governor's Advisory Committee on Veterans Services and helped implement nation leading policies serving military personal veterans and their families. As Lieutenant Governor, Tim chaired the National Lieutenant Governor's Association.

A life-long Worcester resident, he was a former three-term Mayor of Worcester, New England's second largest city. Under Tim's leadership, Worcester experienced unprecedented progress, with \$1 billion of new economic development projects, such as Gateway Park and City Square, that are helping to transform an older industrial city into one that is well positioned to lead and grow in the new economy.

Tim attended public schools in Worcester and St. John's High School in Shrewsbury. He studied at Fordham University in New York City and put himself through Western New England College School of Law, attending classes at night, while working days as a substitute teacher and housing advocate. Following law school, he became a partner in the Worcester firm of Tattan, Leonard and Murray. Tim and his wife Tammy (Sullivan), also a Worcester native, continue to live there and are proudly raising their two daughters, Helen and Katerine.